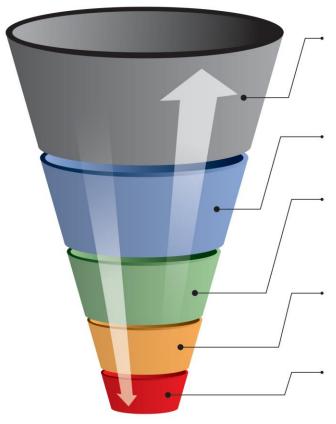
Utah's Coordinated Crisis System



Crisis Contact and Referral Center – 911 for behavioral health

Recommendation: Enhance the statewide crisis call center to serve as the centralized hub for coordinating behavioral health and crisis support services.

Mobile Crisis Outreach Team (MCOT)

Recommendation: Extend 24/7 MCOTs across the entire state.

Short-term Observation and Stabilization

Recommendation: Create two or more community-based behavioral health urgent care centers that specialize in rapid assessment, evaluation, and stabilization. These centers will accept walk-ins and police and EMS drop-offs.

Subacute Hospitalization

Recommendation: Include subacute beds in the behavioral health urgent care centers & seek Medicaid mental health IMD waiver.

Acute Inpatient Hospitalization / Utah State Hospital

Recommendation: Expand capacity at the Utah State Hospital.

Based on visual representation of the Crisis Now Model developed by RI International. Sellar, J. (2018, January 25). Crisis System Optimization. RI International Consulting.